Privacy Policy

ChemEssen Co., Ltd.(hereafter referred to as “The company”) values the personal information of users of ROPPOR swarm drone software such as ROPPOR Server, ROPPOR Private and ROPPOR Art(hereafter referred to as “ROPPOR software”) and, according to Korea Personal Information Protection Law, we would like to ask for consent to collect and use the personal information of “ROPPOR software” users as follows. By using our services, you are agreeing to the terms below and consent to the collection, use and disclosure of your personal information in accordance with this policy.

1. The Purpose of Personal Information Collection

“The company” makes use of collected information for the following purposes.

(1) Connection between “ROPPOR software” and drones through LTE N/W and confirmation of safe flight by each country

(2) Unlocking of flight altitude, flight radius and flight time restrictions (refer to the homepage for more information)

(3) Sending quotation or estimate sheet for “ROPPOR software”, technical support, training services and other related services for users

(4) Notification of “ROPPOR software” update or new products

2. Collection of Personal Information

“ROPPOR” collects the minimum personal information to provide the Services. The following personal information is collected when the user uses “ROPPOR software” based on free or paid usage through the home page.

(1) Connection between “ROPPOR software” and drones through LTE N/W and confirmation of safe flight by each country

   ① IP address of user’s PC installed “ROPPOR software”

   ② Serial Number of “ROPPOR software”

   ③ Country name that drone can be flied
(2) Unlocking of flight altitude, flight radius and flight time restrictions

① Serial Number of “ROPPOR software”

② Country name that drone can be flied

③ Specific period for unlocking restriction

④ Exceptional flight allowance or approval from certified Government agency (if required)

⑤ Applicant name, institution or organization name user belongs to (company name, address, user name, company register No. or certification, phone No. etc.), e-mail address and contact No.

(3) Sending quotation or estimate sheet for “ROPPOR software”, technical support, training services and other related services for users

① “ROPPOR software” name that users use

② Number of drones

③ Time period of “ROPPOR software”

④ Serial Number of “ROPPOR software”

⑤ Operating system or version of OS that users currently use

⑥ Drone specification (manufacturer, model name, size, battery info etc.)

⑦ Peripheral device name and version (FC, computer module, LTE modem, GNSS, VPN etc.)

⑧ Applicant name, institution or organization name user belongs to (company name, address, user name, company register No. or certification, phone No. etc.), e-mail address and contact No.

(4) Notification of “ROPPOR software” update or new products

① E-mail address of users

3. Period of retention and use of personal information

“The company” destroys the personal information provided by you without any delay when the purpose of collection is achieved. However, in order to enhance the quality of customer service or respond customer’s needs effectively or if there is an obligation to retain in accordance with the relevant laws and regulations
such as the Commercial Act in e-commerce, etc., the personal information can be retained for a certain period of time.

(1) Record of paid users : 5(five) years
(2) Record of quotation or contract : 5(five) years
(3) Record of payment or service supply : 5(five) years
(4) Record of customer’s request or conflict : 3(three) years

4. Sharing of Personal Information or Consignment

“The company” is committed to respecting your privacy and protecting your personal data, which is any information that is capable of identifying you as an individual person, collected via ROPPOR website. “The company” uses the personal information within the range notified for the purpose of collection and does not provide personal information to any third party without user’s consent or unless demanded by applicable laws. However, “The company” can use and provide with care in the following cases.

(1) If users have agreed in advance
(2) In accordance with laws and regulations or when there is a request from an investigation agency under the procedures and methods prescribed by laws and regulations
(3) When it is necessary for statistical writing, academic research when it is provided in a form in which a specific individual cannot be identified

5. Destruction of Personal Information

“The company” safely handles valuable personal information of users and personal information is destructed through the following methods to prevent leakage.

(1) Personal information printed on paper is destroyed by shredding machine or incineration
(2) Personal information stored in the form of electronic file is deleted using a technical method that cannot be reproduce the record
6. Right to Refuse Consent and Penalties for Refusal

Users can refuse to consent to the above. However, as this notified consent will be used to operate “ROPPOR software” and be essential to perform additional services, unless you do not agree, the use and installation of “ROPPOR software” is impossible.

I am well informed of above notices and in accordance with the Act on Promotion of information and Communication Network Utilization and Information Protection Law, etc. I agree to collect and use my personal information lawfully within the scope set by law.